



UK - Warranty Information

STS (Bespoke Handling Equipment Ltd.) warrants all equipment or parts thereof to be free from defects in workmanship and material within 24 months from the date of delivery by the user as a result of normal use and service.

We will replace the part or parts so determined by us to be defective with new parts, at our cost and expense. This warranty is exclusive, and there are no other warranties or representations, expressed or implied.

For a period of 24 months from delivery, we warrant the original purchaser (or original purchaser from authorised distributor) that a new machine is free from defects in material and workmanship and agree to repair or replace any defective parts or equipment.

Any labour required to fulfil our warranty pledge will be provided by STS either internally or through the use of a competent third party. We shall look to rectify any defective product or part in a swift manner, and we will use our best endeavours to provide a solution to repairing the defective product or part utilising the most appropriate means.

Parts such as ratchets, straps and other high-wear items that do not have a predictable life are not covered in this warranty. This warranty does not apply to machines that, after our inspection, are determined to have been damaged due to neglect, abuse, overloading, accident or improper usage.

All shipping and handling charges will be paid by STS during the warranty period providing the warranty is valid. STS makes no other warranty, express or implied, beyond the warranty expressly set forth above.

Buyer's remedy for breach of warranty, hereunder, shall be limited to repair or replacement of non-conforming parts and machines. Under no circumstances shall consequential damages be recoverable.

Signed: 

On Behalf of Bespoke Handling Equipment Ltd. (Trading as STS)